INSTALLATION & USER INSTRUCTIONS

VUT-S50-B/S60-B/S72-B ELECTRIC FIRE

MODELS COVERED:

VUT-S50-B
VUT-S60-B
VUT-S72-B

EN

Revision 06/09/24

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1.0 IMPORTANT NOTES

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.

WHEN USING THIS ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSON, INCLUDING THE FOLLOWING:

This heater must be used on an AC supply only and the voltage marked on the heater's rating label must correspond to the supply voltage.

This appliance can be used by children aged from 8-years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

DO NOT switch the appliance on until it has been properly installed as described in this installation manual.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

1.0 IMPORTANT NOTES – CONTINUED

CAUTION: Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

The heater must not be located immediately below a socket-outlet.

DO NOT use this heater in the immediate surroundings of a bath, shower or a Swimming pool.

WARNING: In order to avoid overheating, do not cover the heater.

DO NOT use this heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Keep furniture, curtains and other fabric material away from the appliance.

DO NOT leave the appliance unattended during use.

From time to time, check the cord for damage. Never use the appliance if the cord or any part of the appliance shows signs of damage.

DO NOT run the mains cable under carpets, rugs etc.

DO NOT cover or obstruct the heater in any way. Overheating will result if it is accidentally covered.

Never immerse the product in water or any other liquids.

DO NOT use the appliance outdoors.

Before cleaning the appliance, ensure it is unplugged from the power and that it is completely cool.

DO NOT clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.

DO NOT insert or allow foreign objects to enter the inlet or outlet vents as this may result in electric shock, fire or damage to the appliance.

DO NOT install the fire using an extension cord.

Unplug from the mains supply if the appliance is not to be used for long periods.

This product is only suitable for well insulated spaces or occasional use.

DO NOT use this heater if it has been dropped.

DO NOT use if there are visible signs of damage to the heater.

Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.

WARNING: Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

WARNING: To reduce the risk of fire, keep textiles, curtain, or any other flammable material a minimum distance of 1m from the air outlet.

2.0 INSTALLATION REQUIREMENTS

The appliance is supplied with a EU plug and 1.8 meters of electrical cable. It is therefore necessary for a suitable electrical socket to be located within this distance and be easily accessible. This appliance is designed to be inset into the wall, using the wall fixtures/fixings provided.

This appliance is suitable for installation in static holiday/park homes.

3.0 APPLIANCE DATA

E-LUXE 1250/1500			
		Location: Indoor Use Only	Supply Plug: EU Plug; 1.8 metres
Heating Elements: 1260-1500W	Supply Voltage and Rating Power: 220-240V AC, 50Hz	Lighting: LCD (Not replaceable)	Dimensions: See Page 25

E-LUXE 1250/1500

Item	Symbol	Value
Heat output		
Nominal heat output	P_{nom}	1.400kW
Minimum heat output (Indicative)	P_{min}	N/A
Maximum continuous heat output	$P_{max, c}$	1.400kW
Auxiliary electricity consumption		
At nominal heat output	el_{max}	N/A
At minimum heat output	el_{min}	N/A
In standby mode	el_{SB}	0

Item	Y/N
Types of heat input, for electric storage local space heaters only	
Manual heat charge control with integrated thermostat	N/A
Manual heat charge control with room and/or outdoor temperature feedback	N/A
Electronic heat charge control with room and/or outdoor temperature feedback	N/A
Fan assisted heat output	N/A
Type of heat output/room temperature control	
Single stage heat output and no room temperature control	NO
Two or more manual stages no temperature control	NO
With mechanical thermostat room temperature control	NO
With electronic room temperature control	NO
Electronic room temperature control plus day timer	NO
Electronic room temperature control plus week timer	YES
Other control options	
Room temperature control with presence detection	NO
Room temperature control with open window detection	YES
With distance control option	NO
With adaptive start control	NO
With working time limitation	NO
With black bulb sensor	NO

4.0 UNPACKING THE APPLIANCE

CAUTION: THIS APPLIANCE IS HEAVY. ALWAYS SEEK ASSISTANCE WHILST UNPACKING AND/OR DURING INSTALLATION. PLEASE READ ALL THE INSTRUCTIONS BEFORE CONTINUING TO UNPACK OR INSTALL APPLIANCE.

BEFORE STARTING THE INSTALLATION OF THIS FIREPLACE, PLEASE READ THE FOLLOWING:

- The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.
- When lifting the electric fire, always keep your back straight. Bend your legs and not your back. Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways while handling the heater.
- Always grip the appliance with the palm of the hand – do not use the tips of fingers for support.
- Always keep the heater as close to the body as possible. This will minimise the cantilever action.
- Use gloves to provide additional grip.
- Unpack the package and lift the product gently out of the box, put it on a flat surface with the front panel facing forward. Please dispose of all packaging with care at your local recycling centre.

IMPORTANT: PLEASE READ COMPLETELY THROUGH THE INSTRUCTIONS AND VERIFY THAT ALL LISTED PARTS ARE PRESENT BEFORE ASSEMBLY.

5.0 COMPONENT CHECKLIST

VUT-S50-B & VUT-S60-B

Components	Quantity
Heater unit	1
Log box	1
Remote handset	1
Wall fixing kit (parts below)	1
Screws	6
Wall plugs	6
Top and bottom trims	2
Firebox screws	12

VUT-S72-B

Components	Quantity
Heater unit	1
Log box	1
Remote handset	1
Wall fixing kit (parts below)	1
Screws	6
Wall plugs	6
Top and bottom trims	2
Firebox screws	14

6.0 SITE REQUIREMENTS

- It should be noted that the appliance creates warm convected air currents. These currents move heat from the room surroundings to, and up the wall surfaces adjacent to the heater.
- Installing the heater next to these types of wall coverings or operating the heater where impurities in the air, (such as tobacco smoke) exist, may slightly discolour wall finishing.
- If the appliance is to be secure on a dry lined or timber framed construction then the integrity and ability of the wall to secure the appliance must be confirmed. It is important in these circumstances that any vapour barrier and or structural members of the house frame are not damaged.
- If you are unsure of the ability of the wall to secure the appliance and or which type of wall fixing to use, you should take professional advice and obtain the correct fixings. Alternatively, find a more suitable wall location.

DO NOT:

- Mount on a ceiling or floor
- Run the supply cable under carpets
- Site any electrical equipment e.g. plasma screen TV sets etc., on the wall below the appliance.
- Site in a position where curtains or drapes could cover the appliance, or other soft materials could cover e.g. below a coat rack
- Site behind an opening door where mechanical impact/damage could occur
- Site where the supply cable would become a trip hazard
- Sit, stand or forcefully pull on the appliance
- Obstruct, cover or force items into the openings
- Use the heater to dry clothes
- Site/use in an outdoor location(s)

7.0 CLEARANCE TO COMBUSTIBLES

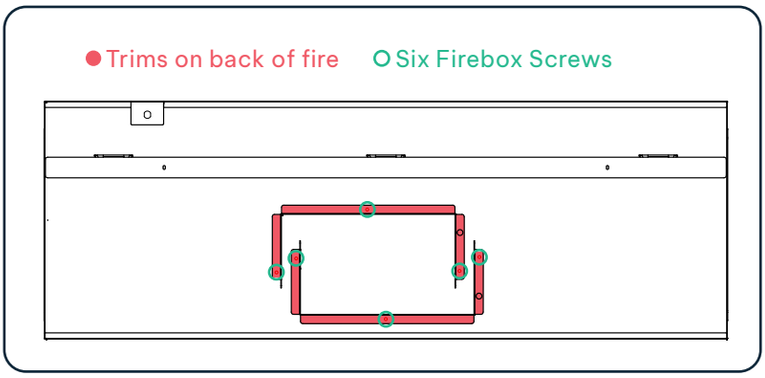
It is important that the following clearances are maintained from the appliance to combustible materials. These clearances are dependent on the securing location as defined above.

- The minimum distance from the top of the appliance to a ceiling is 300mm
- The minimum distance to the sides of the appliance is 100mm
- The minimum distance to the front of the appliance is 1000mm

8.0 PREPARING THE APPLIANCE

ADDING BLANKING PLATES AND TRIMS

THE TRIMS CAN BE FOUND ON THE REAR OF THE FIREBOX, USING A CROSS HEADED SCREW DRIVER, REMOVE THE SIX FIREBOX SCREWS, HOLDING THE TRIMS IN POSITION.



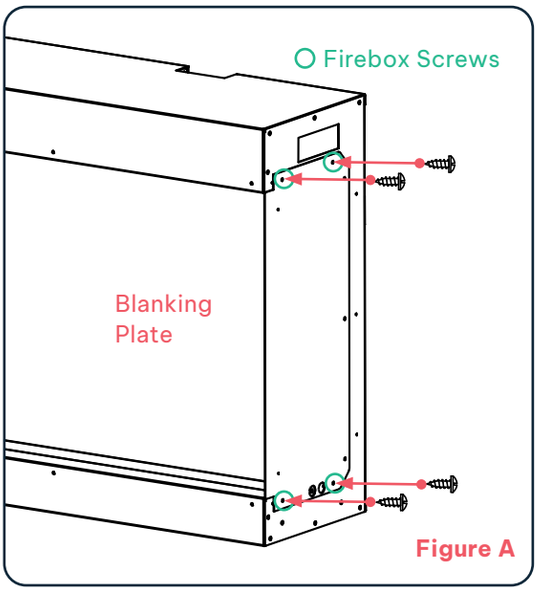


Figure A

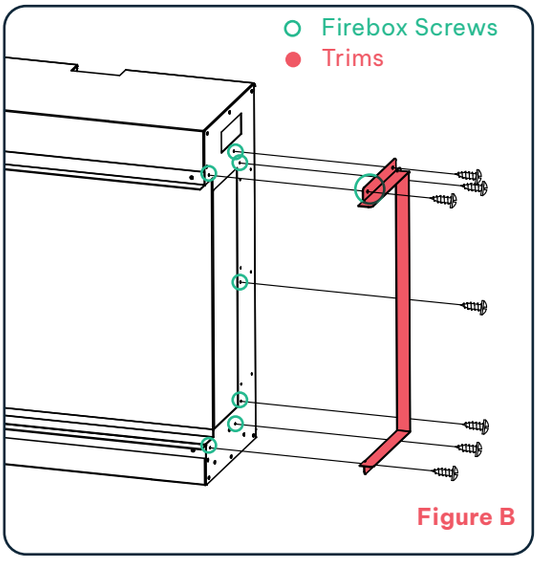


Figure B

FRONT-FACING (ONE-SIDED) SEE FIGURE A

Both blanking plates are pre-installed onto the appliance. However, if the panels do need to be installed, offer the blanking plate up to the side of the appliance and ensure that all of the holes in the blanking plate line up with the holes on the side of the firebox. Once in the correct position, screw the firebox screws with a cross headed screw driver into position, use the same process for both sides.

CORNERED (TWO-SIDED) SEE FIGURE A & B

Remove the blanking panel from the end that is intended to be exposed. For the exposed side the trims will need to be used. Place both small trims into position, lining the screw holes up, then when in the correct position screw into place with the screws provided using a cross headed screwdriver. Next, secure in place the large trim vertically on to the side of the appliance in between the two small trims. Line the screw holes up and secure the provided screws into place with a cross headed screwdriver.

THREE SIDED & SUITE INSTALLATIONS SEE FIGURE B

With a cross headed screw driver remove both blanking panels from each side of the appliance. Then place both small trims into position, lining the screw holes up then screw into place with the screws provided using a cross headed screwdriver. Once the small trims are installed the large trim will be vertically placed in between the two small trims. Use the same steps for both sides.

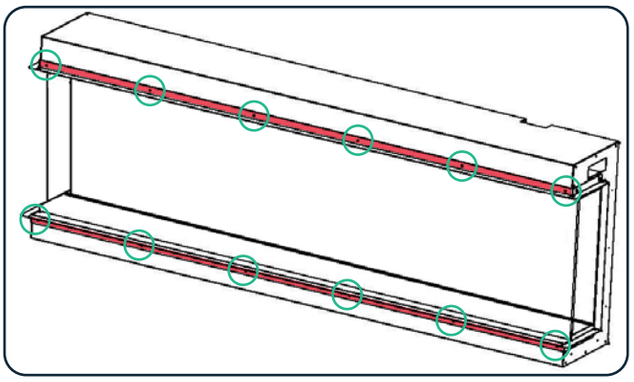
8.0 PREPARING THE APPLIANCE – CONTINUED

INSTALLING THE FRONT TRIMS

Locate the top and bottom front trims from the packaging.

Offer the top trim to the top of the firebox, aligning the firebox screw holes in the appliance, once correctly aligned screw the firebox screws into position with a cross headed screw driver.

Repeat this procedure for installing the bottom front trim to the appliance.

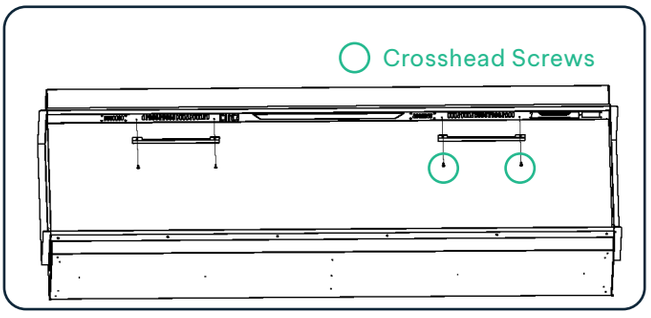


REMOVING THE FRONT GLASS

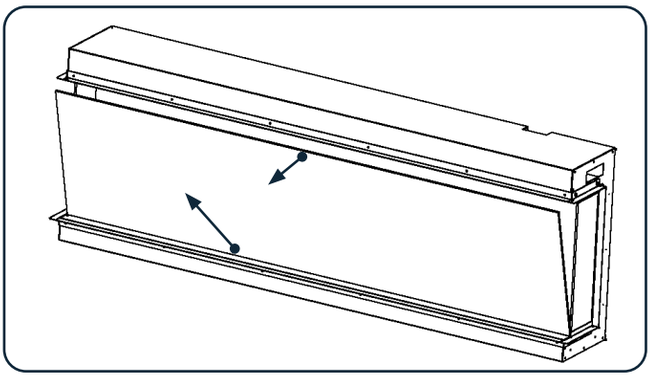
CAUTION: WE STRONGLY RECOMMEND THAT TWO PEOPLE ARE USED TO REMOVE THE GLASS, BOTH WEARING GLOVES.

1. To remove the front glass from the appliance, use a cross headed screw driver to remove the screws from the two glass retaining brackets, holding the glass in place.

NSURE THE GLASS IS SUPPORTED AT ALL TIMES



2. Next, gently leaver the top of the glass towards you, ensuring you have full support of the glass.
3. Lift the glass up and out from the appliance and place the glass on a soft, flat surface on the floor.
4. Insert your preferred fuel bed options.
5. To re-install the glass, see the instructions in reverse order.



9.0 INSTALLATION

CAUTION: DO NOT CONNECT THE APPLIANCE TO THE ELECTRICAL SUPPLY AT THIS TIME

British Fires srl assumes absolutely no responsibility for injuries and damages that may occur due to improper installation or handling.

Remove any protective film coatings from the finished/decorative surfaces of the appliance, if any. After having selected the final position of the appliance taking into account the integrity of the wall the electric suite may be secured to the wall.

To ensure customer safety, be sure to design the installation so that the strength of both the wall and any wall fixings used are sufficient. The appliance should not be installed until all wet plastering and/or dry wall sanding and wall painting has been completed. Do not block the ventilation holes of the appliance. The wall onto which the appliance is installed must be flat. Install only on a vertical surface. Avoid sloped surfaces. Installation onto anything other than a vertical wall may result in fire, damage or injury.

If the appliance is to be mounted on the inner leaf of a conventional cavity brick wall, or a solid wall, then the wall plugs and fixing screws provided may be used. Depending on the condition of the wall it may be necessary to use additional fixing In this situation, any additional fixings and wall plugs should be of the same size and type as the ones provided.

If the appliance is to be mounted on a dry lined wall or a timber framed construction wall then efforts should be made to fix one position vertically, into one of the wooden studs, or supporting wooden members of the wall using the fixing screws provided. If this is not achievable then the wall should be strengthened using appropriate building materials.

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

PLEASE NOTE: BEFORE DRILLING INTO WALLS, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC. MAKE SURE THAT SCREWS AND WALL PLUGS SUPPLIED ARE SUITABLE FOR SUPPORTING THE UNIT IN YOUR SURFACE. CONSULT A QUALIFIED PERSON IF YOU ARE NOT SURE. ENSURE THE PLUG OR FUSE SPUR IS FULLY ACCESSIBLE.

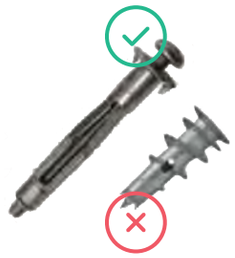
WARNING: BEFORE ENCLOSING THE APPLIANCE, TEST THE POWER IN ORDER TO ENSURE THE POWER TO THE APPLIANCE IS OPERATING CORRECTLY.

IMPORTANT: IF THE APPLIANCE IS FIT INTO AN OPEN CHIMNEY, THE CHIMNEY MUST BE BLOCKED OFF TO REDUCE THE RISK OF DRAFT AND DAMP THROUGH THE FIRE, WHICH MAY CAUSE THE SAFETY CUT OUT SYSTEM IN THE FAN HEATER TO OPERATE.

WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance.

Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



9.1 INSTALLATION OPTIONS

THE STUD WALL MUST INCLUDE A HEADER AT THE DIMENSIONS, HIGHLIGHTED ON THE FOLLOWING PAGES. THIS IS TO ENSURE THAT THE WEIGHT OF THE FINISHED WALL IS NOT RESTING ON TOP OF THE APPLIANCE.

IMPORTANT: IF FIT INTO AN OPEN CHIMNEY, THE CHIMNEY MUST BE BLOCKED OFF TO REDUCE THE RISK OF DRAFT AND DAMP THROUGH THE FIRE, WHICH MAY CAUSE THE SAFETY CUT OUT SYSTEM IN THE FAN HEATER TO OPERATE.

- The power cable is located on the top right-hand side of the appliance.
- This appliance should be positioned on a firm level surface and in a clean 'dust free' environment.
- The base of the opening/stud work must be able to take the full weight of the appliance.
- Any protruding headers MUST be made of a non-combustible material. See page 11.
- Once the frame work has constructed and secured to the wall and the appliance is in its end position, ensure that there is power to the appliance before any cladding/plasterboard is installed.

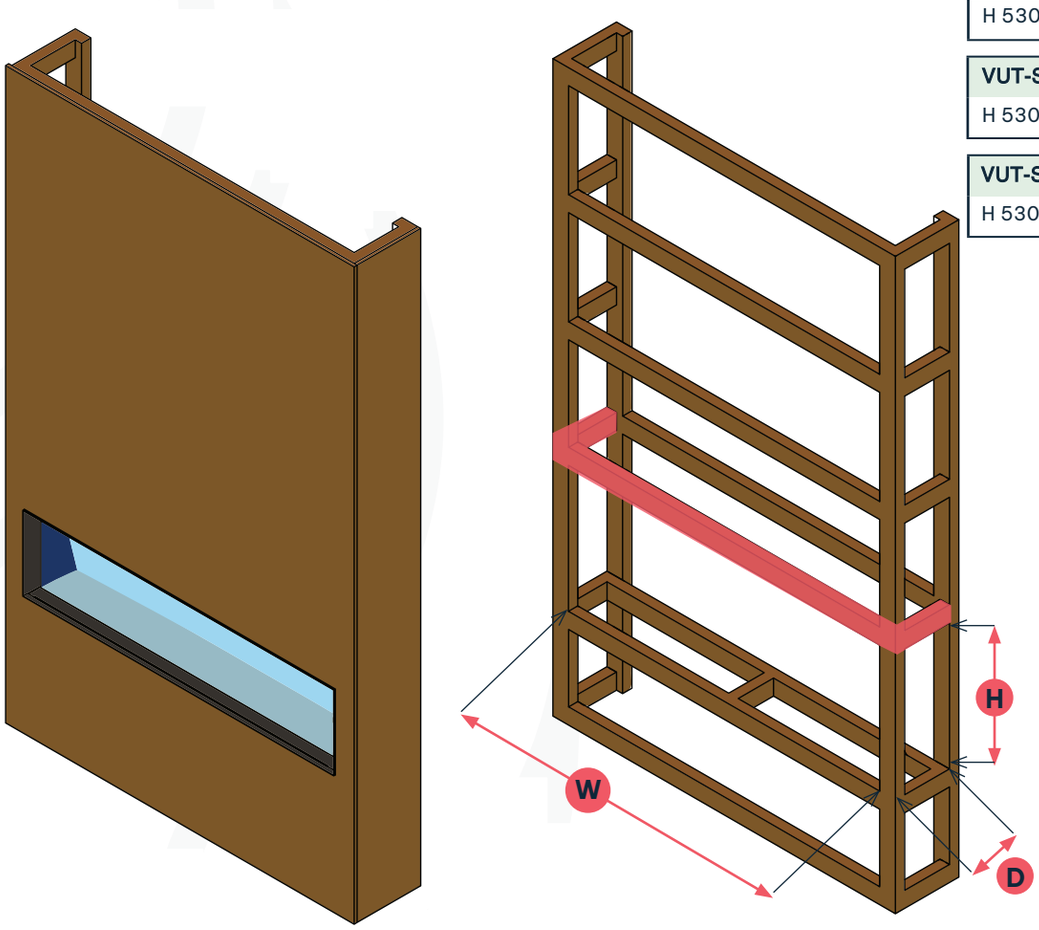
FALSE CHIMNEY BREAST CONSTRUCTION

ONE SIDED (FULLY RECESSED) INSTALLATION

VUT-S50-B Open Dimensions		
H 530mm	W 1242mm	D 315mm

VUT-S60-B Open Dimensions		
H 530mm	W 1496mm	D 315mm

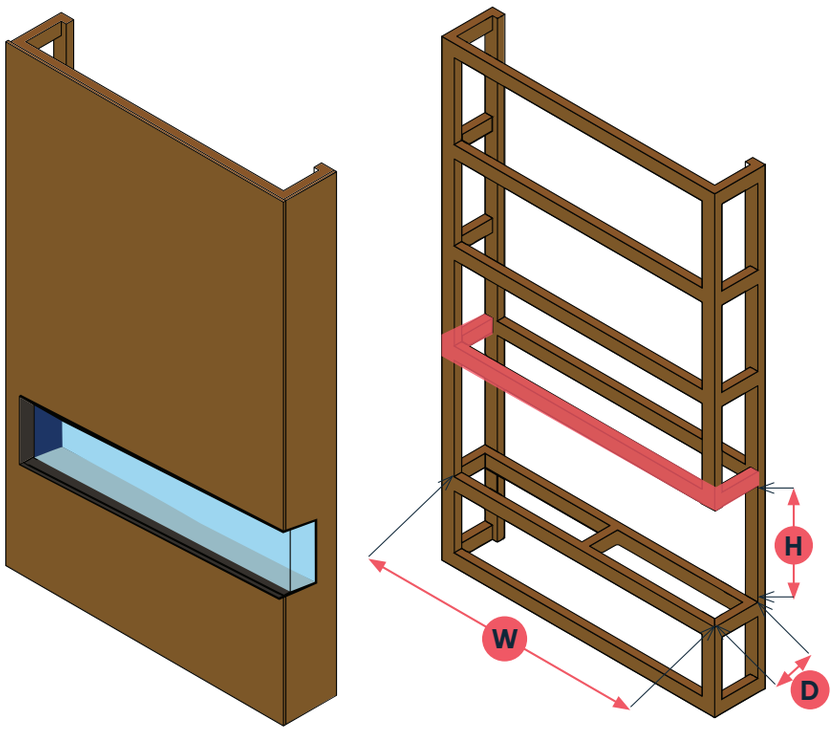
VUT-S72-B Open Dimensions		
H 530mm	W 1801mm	D 315mm



9.1 INSTALLATION OPTIONS – CONTINUED

FALSE CHIMNEY BREAST CONSTRUCTION

TWO SIDED (CORNERED) INSTALLATION

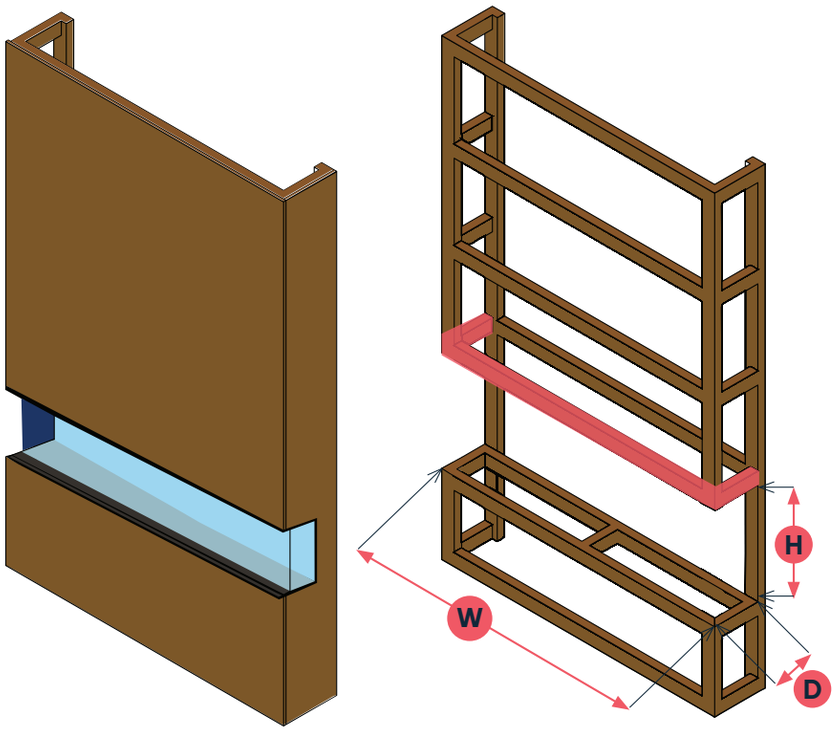


VUT-S50-B Open Dimensions		
H 530mm	W 1242mm	D 315mm

VUT-S60-B Open Dimensions		
H 530mm	W 1496mm	D 315mm

VUT-S72-B Open Dimensions		
H 530mm	W 1801mm	D 315mm

THREE SIDED INSTALLATION



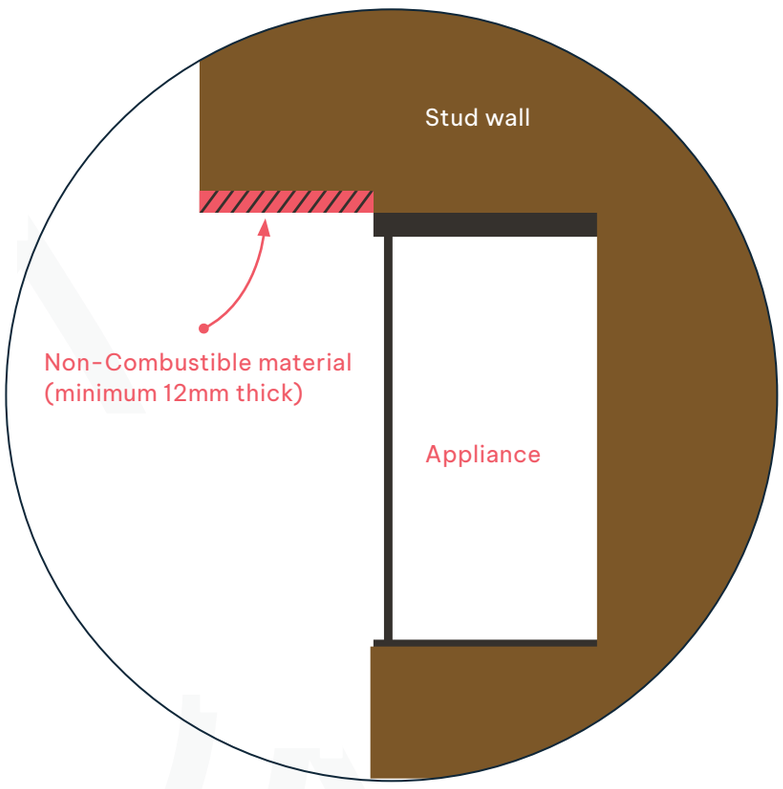
VUT-S50-B Open Dimensions		
H 530mm	W 1242mm	D 315mm

VUT-S60-B Open Dimensions		
H 530mm	W 1496mm	D 315mm

VUT-S72-B Open Dimensions		
H 530mm	W 1801mm	D 315mm

9.1 INSTALLATION OPTIONS – CONTINUED

NON-COMBUSTIBLE OVERHANG SECTION

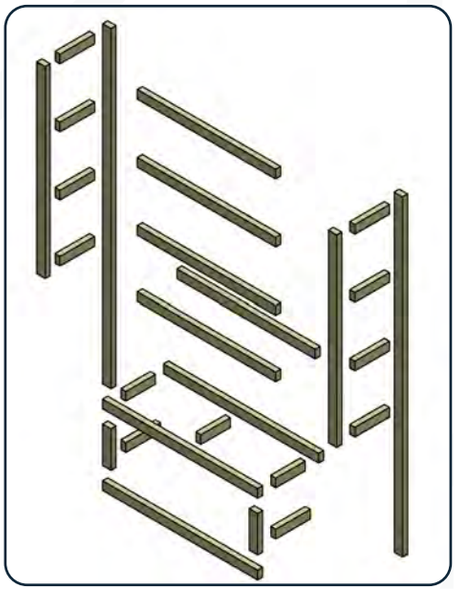


If the stud wall immediately above the heater protrudes beyond the front of the appliance then the over-hanging section of the installation must be made from a non-combustible material, such as calcium silicate fireboard.

9.2 INSTALLATION - STUD WALL CONSTRUCTION

STEP ONE – PREPARE FRAMEWORK TO DESIRED DIMENSIONS

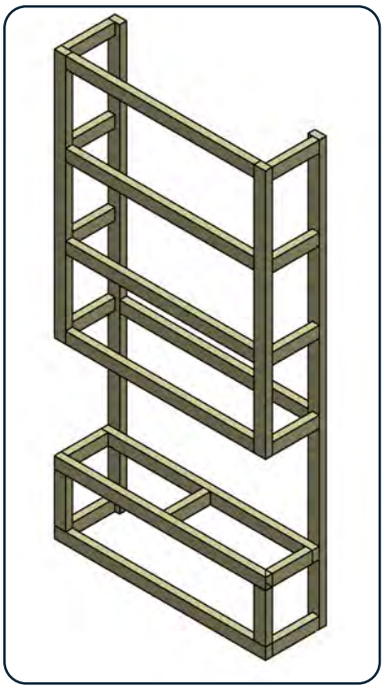
See sections 9.1 (Pages 9–10) for dimensions



9.2 INSTALLATION - STUD WALL CONSTRUCTION

STEP TWO – BUILD FRAMEWORK AND INSET THE FIRE

Ensure the structure is safely secured to the wall using the appropriate fixings method and able to support the full weight of the appliance. Please see section 9.1, pages 9–10, for further information.



WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance.

Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.

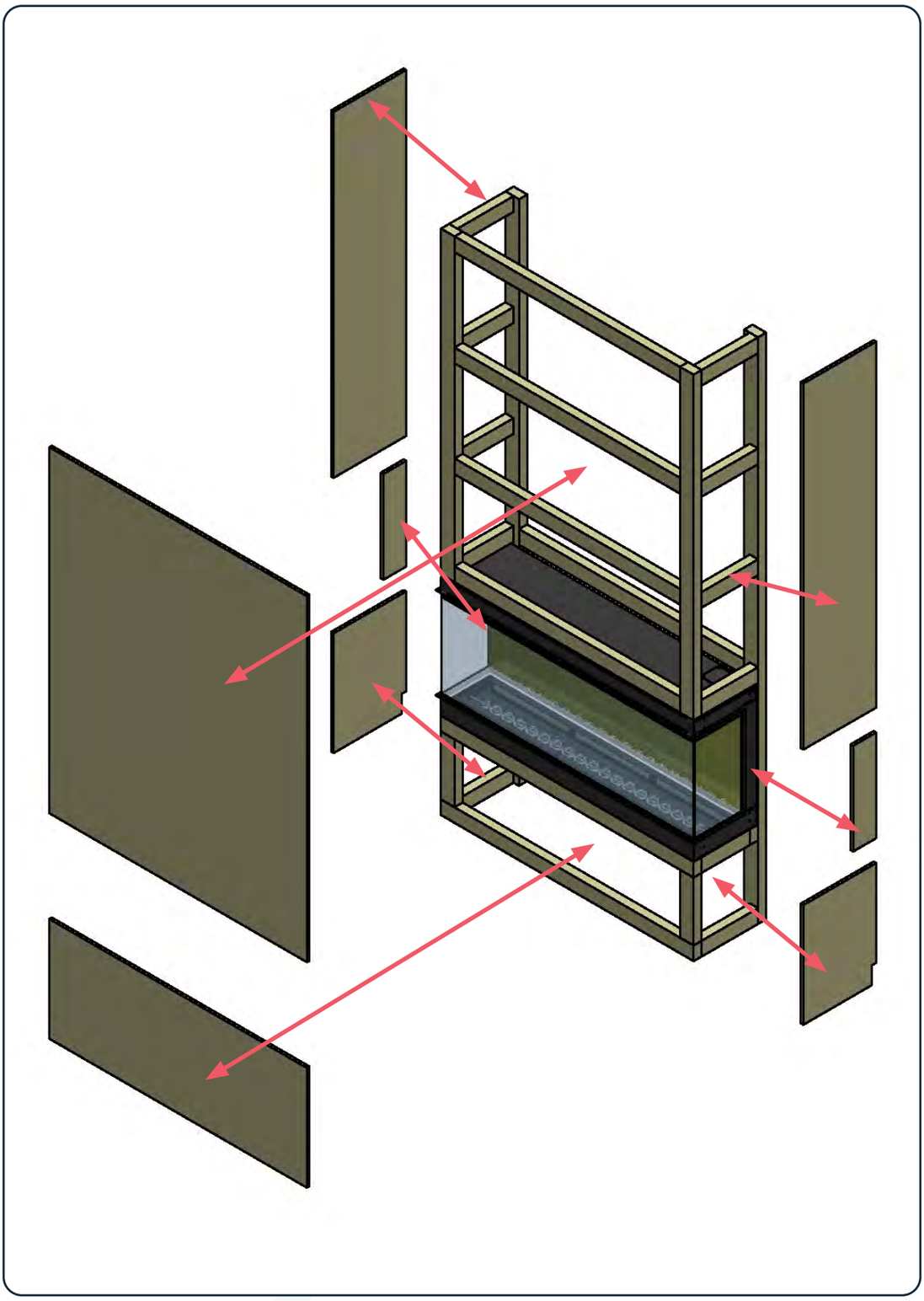
Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

9.2 INSTALLATION – STUD WALL CONSTRUCTION

STEP THREE – ADD FINISHING BOARDS

IMPORTANT: FIRE MUST BE IN PLACE BEFORE THIS STAGE

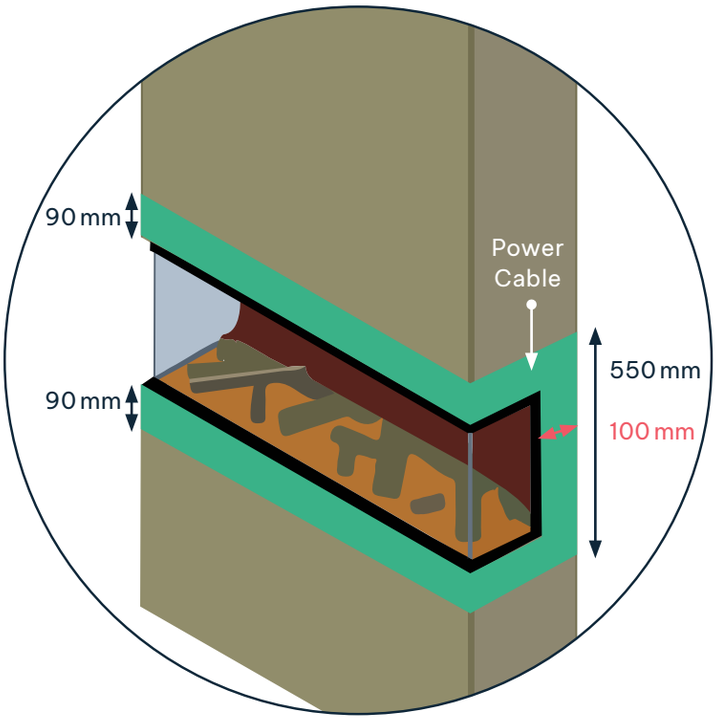
Please note: Before drilling into walls, always check that there are no hidden wires, pipes, etc. Make sure that screws and wall plugs supplied are suitable for supporting the unit in your surface. Consult a qualified person if you are not sure.



9.2 INSTALLATION – STUD WALL CONSTRUCTION

DO NOT DRILL THROUGH HIGHLIGHTED SECTION

IMPORTANT: DO NOT DRILL THROUGH THE APPLIANCE WHEN INSTALLING THE CLADDING INTO POSITION! THE POWER CABLE IS LOCATED ON THE REAR RIGHT HAND SIDE OF THE APPLIANCE!

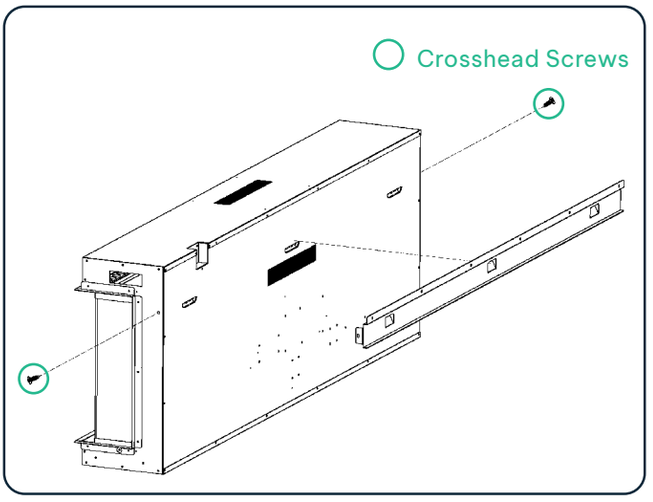


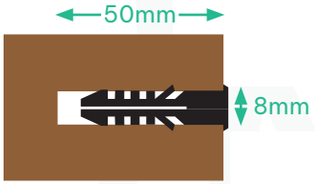
9.3 INSTALLATION – WALL HUNG

BEFORE INSTALLING THE APPLIANCE ONTO THE WALL, SECURE THE SIDE-TRIMS EACH SIDE OF THE APPLIANCE AS DESCRIBED IN SECTION 8.0 ON PAGE 6, PREPARING THE APPLIANCE.

THE INSTALLATION SHOULD BE CARRIED OUT BY TWO ADULTS TO AVOID INJURY OR DAMAGE. IF FOR ANY REASON IT IS CONSIDERED TOO HEAVY, PLEASE OBTAIN ASSISTANCE.

1. With a cross headed screw driver, remove the screws that secure the wall mounting bracket to the of the rear of the appliance.
2. Find the optimal place to mount your appliance. Consider the proper position relative to your room, placement of furniture and windows.
3. Hold the mounting bracket up to the wall to verify the correct location and ensure that the mounting bracket is level. Use a pencil to mark the mounting holes on the wall at the desired mounting location, using the mounting bracket as a template.
4. Drill a 8 mm wide x 50 mm deep hole on the marked points.

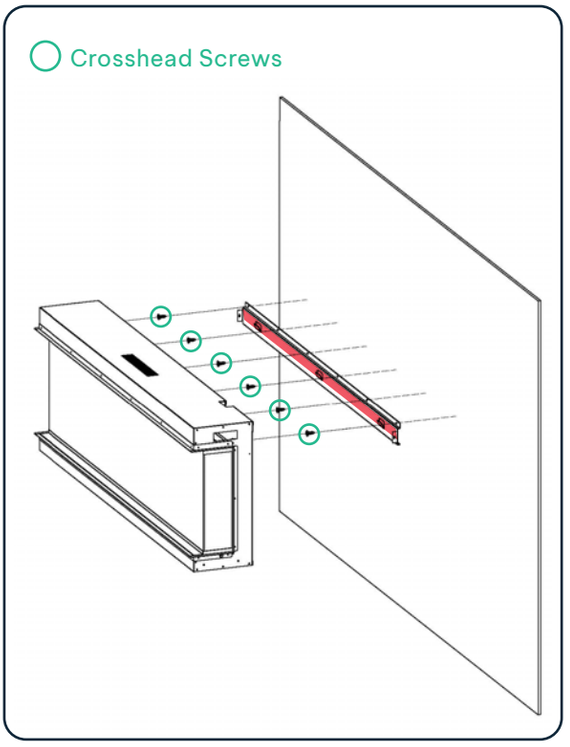




PLEASE NOTE: BEFORE DRILLING INTO WALLS, ALWAYS CHECK THAT THERE ARE NO HIDDEN WIRES, PIPES, ETC.

NOTE: IF INSTALLING THE MOUNTING BRACKET TO A WALL STUD, THERE IS NO NEED TO DRILL THE HOLES IN THE WOOD AND NO NEED FOR THE PLASTIC WALL ANCHORS. IT IS RECOMMENDED TO INSTALL THE MOUNTING BRACKET TO AT LEAST ONE WOODEN STUD.

5. Tap the wall anchors into the pre- drilled holes with a hammer until they are flush with the wall.
6. Secure the mounting bracket to the wall by using the wall fixing screws.
7. Install the appliance onto the mounting bracket on the wall then screw the mounting bracket back to the appliance.



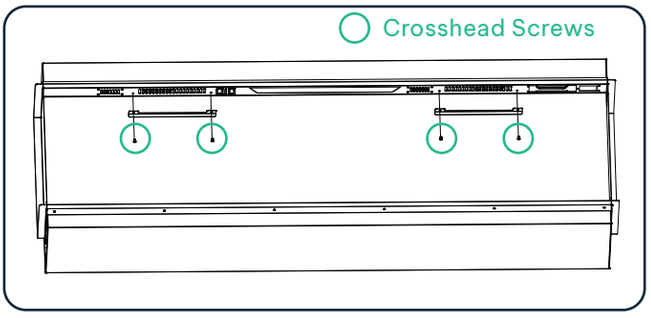
10.0 INSTALLING THE LOGS

REMOVING THE FRONT GLASS

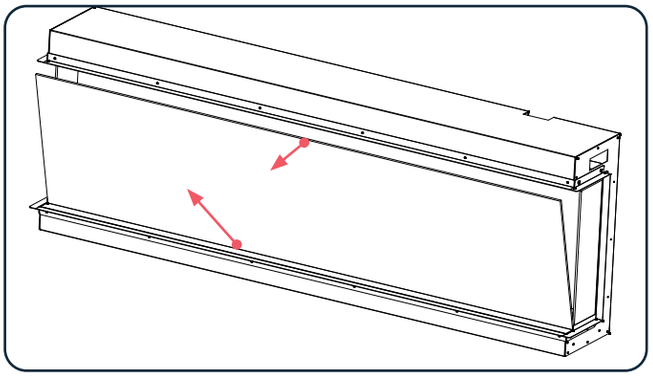
CAUTION: WE STRONGLY RECOMMEND THAT TWO PEOPLE ARE USED TO REMOVE THE GLASS, BOTH WEARING GLOVES.

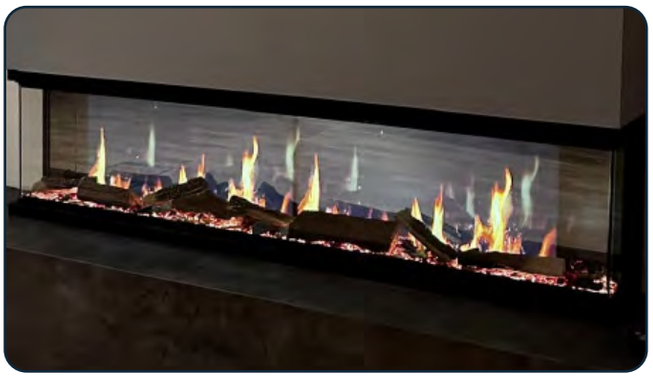
1. To remove the front glass from the appliance, use a cross headed screw driver to remove the screws from the two glass retaining brackets, holding the glass in place.

ENSURE THE GLASS IS SUPPORTED AT ALL TIMES



2. Next, gently leaver the top of the glass towards you, ensuring you have full support of the glass.
3. Lift the glass up and out from the appliance and place the glass on a soft, flat surface on the floor.
4. Insert your preferred fuel bed option.
5. To re-install the glass, see the instructions in reverse order.





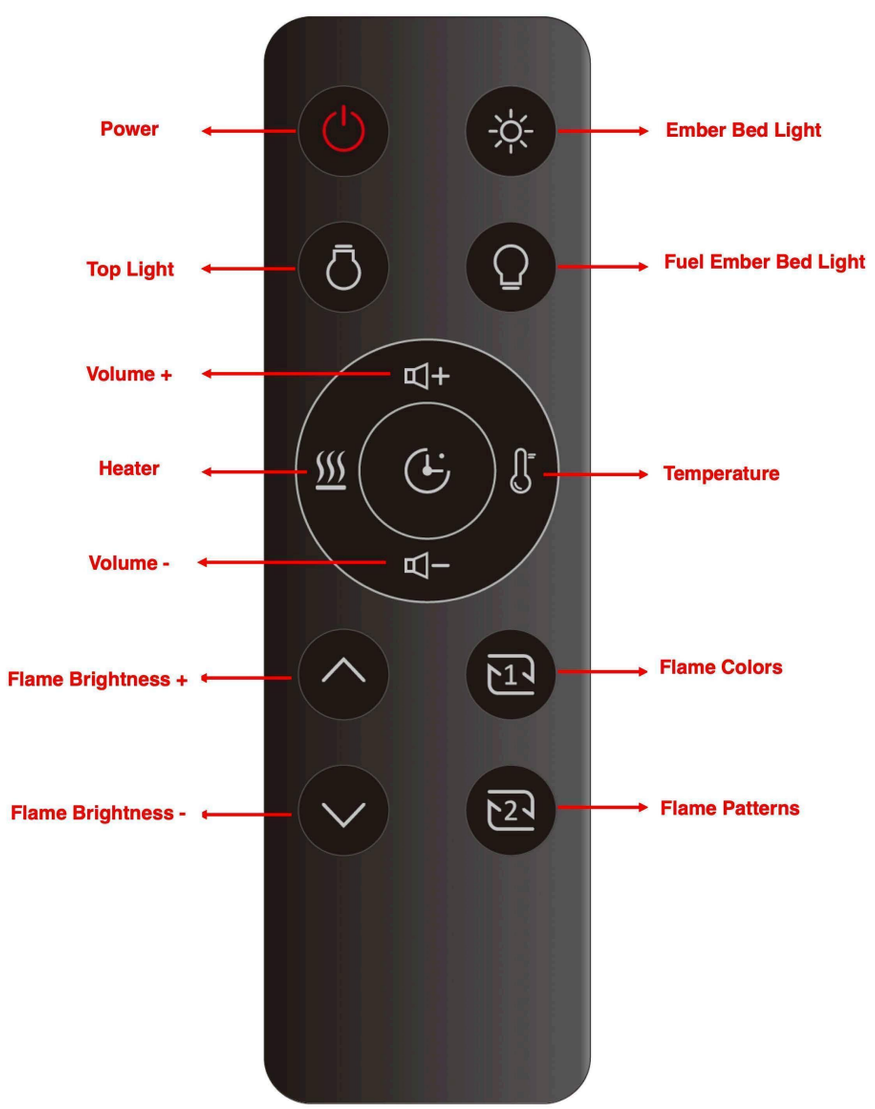
11.0 OPERATING THE APPLIANCE

CONTROL PANEL

The control panel contains the buttons to operate the electric fireplace. The buttons on the control panel are located on the front, right of the appliance. The remote control functions are the same as the control panel.

REMOTE CONTROL

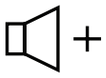
The remote control has an effective range of up to 13 feet



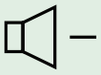
11.0 OPERATING THE APPLIANCE – CONTINUED

REMOTE CONTROL – CONTINUED

POWER BUTTON
This button will turn the appliance on and off.



VOLUME UP
Six different Levels.



VOLUME DOWN
Six different Levels.

HEAT
Press the heater button to change between the different levels of heating the chosen level will be shown on the Heating Level indicator. When the lower bar is illuminated, the fire is running at the Low (750W) setting, when both bars are illuminated, the fire is running on the High (1500W) setting. **NOTE:** To prevent overheating, the heater fan will blow out cool air for 10 seconds after the heater has been turned off.

TEMPERATURE
Press the temperature setting button to change the desired temperature, ranging from OFF -16°C, -18°C, -20°C, -22°C, -24°C, -26°C, -28°C, -30°C. **NOTE:** If the temperature in the room is higher than the temperature selected onthe fire, then the thermostat will stop the heater from turning on.

TIMER
Press the timer button to change the timer ranging from; 60 minutes, 120 minutes, 180 minutes, 240 minutes, 300 minutes, 360 minutes, 420 minutes, 480 minutes, OFF.

DOWNLIGHTS
Press the down light button to change the colour of the down lights from: 1-Orange, 2-Red, 3-yellow, 4-Blue, 5-Green, 6-Violet, 7-Pink, 8-Cycles through the colours, 9-fades through the colours, 10-fades red only, 11-fades green only, 12-fades blue only.

FLAME COLOURS
Press the flame colour button to select five different flame colours: 1-Normal, 2-Red, 3-Yellow, 4-Green, 5-Blue.

FLAME PICTURE
Press the flame picture button to select four different flame pictures and one Aquarium scene.

INCREASE BRIGHTNESS
Press the brightness setting button to select 6 different brightness levels.

DECREASE BRIGHTNESS
This button will turn the appliance on and off.

FUEL BED EMBER LIGHT
Insert a single orange-red breathing light switch inside the simulated wood.

11.0 OPERATING THE APPLIANCE – CONTINUED

REMOTE CONTROL – CONTINUED

BATTERY WARNING: KEEP OUT OF REACH OF CHILDREN

BATTERY WARNING: PRODUCT CONTAINS A COIN / BUTTON CELL

BATTERY WARNING: KEEP OUT OF REACH OF CHILDREN. STORE BATTERIES SECURELY

- Dispose of used batteries immediately and safely. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- If the battery compartment does not close securely, stop using the product and keep it away from children.
- Be alert, there are no obvious symptoms if a child has swallowed a button or coin battery. If your child appears unwell and there are no obvious symptoms, then check to make sure there are no batteries missing from any items they have been around. If you suspect they have swallowed a coin/button cell, then seek medical attention. Similarly, if they vomit bright red fresh blood seek immediate medical help.
- Always remain vigilant with discharged or spare button or coin batteries in the home and in products that contain them.

12.0 SAFETY CUTOUT SYSTEM

This product has one non-self-resetting overheat protection device (thermal cut-out) which will activate if the air inlets or outlets are obstructed. For safety reasons the fire will NOT switch on again automatically, the following procedure must be carried out before the fire can be operated.

NOTE: THE VISUAL EFFECT WILL REMAIN OPERATIONAL IF THE CUT-OUT IS ACTIVATED, ONLY THE FAN HEATER IS PREVENTED FROM WORKING. SWITCH OFF THE APPLIANCE AT THE WALL SOCKET OR OUTLET. LEAVE THE FIRE OFF FOR A PERIOD OF NO LESS THAN 10 MINUTES, ENSURING ALL OBSTRUCTIONS ARE REMOVED. SWITCH THE APPLIANCE ON AT THE WALL. ENSURE THE APPLIANCE IS TURNED ON AT THE CONTROL SWITCHES. IF THE FIRE FAILS TO OPERATE CORRECTLY, REPEAT THE ABOVE PROCEDURE. IF AN ATTEMPT TO SWITCH ON THE APPLIANCE IS MADE BEFORE THE SAFETY CUT-OUT HAS RESET, THE APPLIANCE MAY CUT-OUT FOR A FURTHER PERIOD OF TIME. IF THE SEQUENCE HAS BEEN FOLLOWED CORRECTLY AND THE APPLIANCE STILL FAILS TO FUNCTION, CHECK THE FUSE IN THE WALL OUTLET. IF THIS IS NOT THE CAUSE, CALL AN ELECTRICIAN OR MAINTENANCE ENGINEER.

13.0 CLEANING AND MAINTENANCE

CAUTION: ALWAYS DISCONNECT THE APPLIANCE FROM THE MAINS SUPPLY OUTLET SOCKET BEFORE UNDERTAKING ANY CLEANING OR MAINTENANCE!

For general cleaning use a soft clean duster - never use harsh chemicals or abrasive cleaners. The glass panels should be cleaned carefully with a soft cloth.

If in doubt consult a qualified electrician. Refer to Section 3.0 Appliance Data for fuse specification.
Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

14.0 SERVICING

NOTE: THERE ARE NO INTERNAL USER SERVICEABLE PARTS.

Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

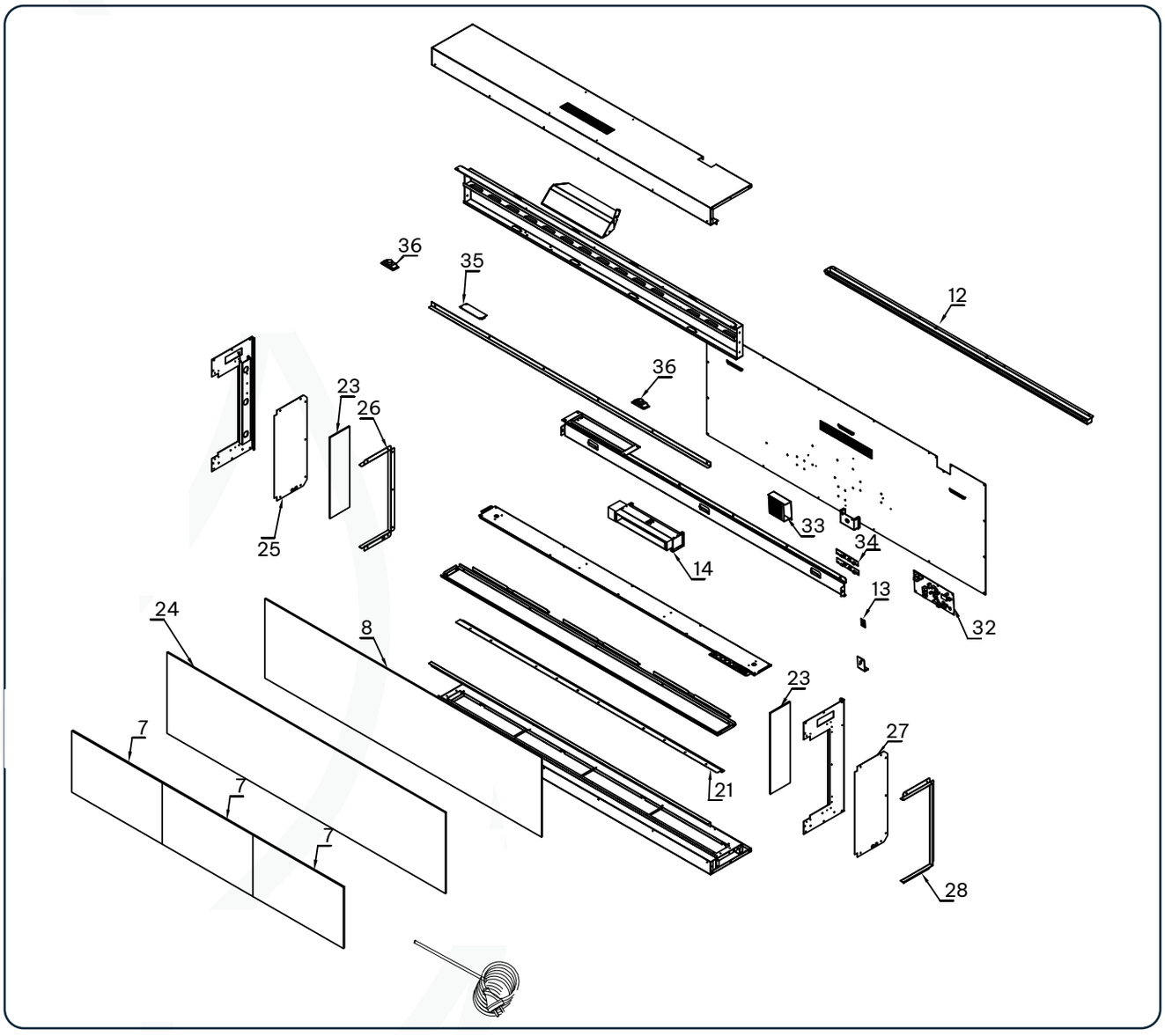
15.0 TROUBLESHOOTING GUIDE

My electric fire...	Solution
Is not emitting any heat	The fire is fitted with an energy saving thermostat. If the temperature in the room is higher than the temperature selected on the fire, then the thermostat will stop the heater from turning on. For example, if the room temperature is 22°C or above and the fires heater is set at 22°C, then the heater will not be required until the room temperature drops below 22°C. If this is the case select a higher temperature setting than the room's temperature and the heater will begin to operate. The safety cut-out may have been operated. Switch the appliance off, leave for 10 minutes then switch back on.
Shuts off after a period of time	Check that the temperature is not set onto the lower settings. If the room is warm enough the thermostat will stop the fire switching the heat on. Check that the air inlet/outlet is blocked off. Check that the window detection sensor has not activated.
Remote control is not operating	Check or replace batteries.

16.0 PARTS

Item Number	Part description
7	21.5 Inch Screen
8	Rear Glass
12	Downlighting LED
13	Remote Receiver
14	Fan & Heater Element
21	Fuelbed LED
23	End Glass Panel
24	Front Glass Panel

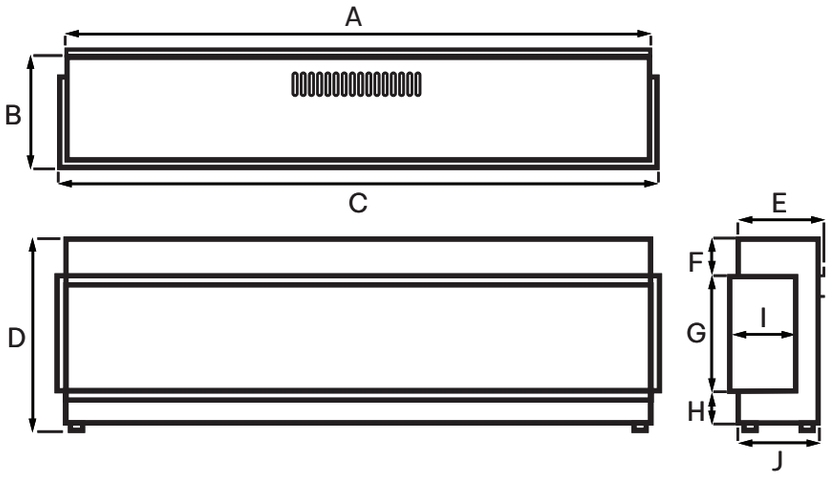
Item Number	Part description
25	Blanking Plate
26	End Trims
27	Blanking Plate
28	End Trims
32	PCB Board
33	Power Supply
34	Standby LED
35	Button Circuit Board
36	Speaker



17.0 DIMENSIONS

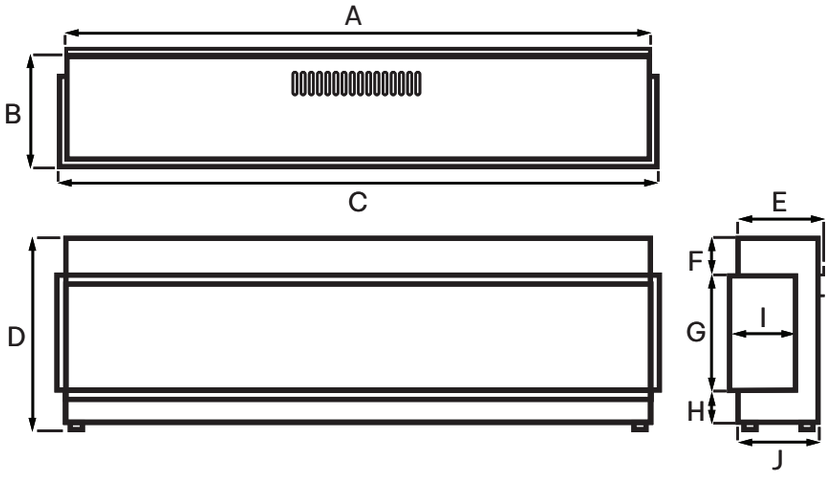
Model No.: VUT-S50-B

A ..... 1240.0 mm
B ..... 324.5 mm
C ..... 1270 mm
D ..... 530.0 mm
E ..... 319.0 mm
F ..... 80.0 mm
G 380.0mm
H ..... 60.0 mm
I ..... 246.0 mm
J ..... 309.5 mm



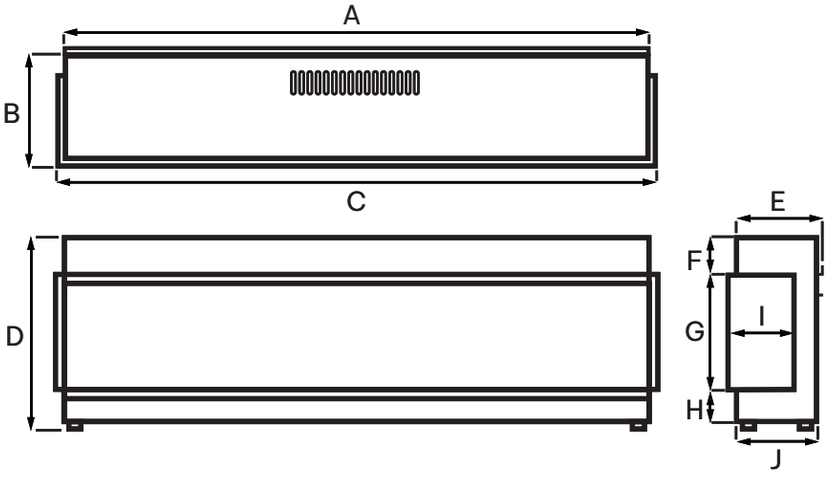
Model No.: VUT-S60-B

A ..... 1494.0 mm
B ..... 324.5 mm
C ..... 1524.0 mm
D ..... 530.0 mm
E ..... 319.0 mm
F ..... 80.0 mm
G 380mm
H ..... 60.0 mm
I ..... 246 mm
J ..... 309.5 mm



Model No.: VUT-S72-B

A 1799.0mm
B ..... 324.5 mm
C 1829.0mm
D ..... 530.0 mm
E ..... 319.0 mm
F ..... 80.0 mm
G 380.0mm
H ..... 60.0 mm
I ..... 246.0 mm
J ..... 309.5 mm



18.0 GUARANTEE

1-YEAR GUARANTEE TERMS AND CONDITIONS.

The appliances purchased specifically marked as ‘1 year guarantee’ on this website, are guaranteed for one year from the date of purchase, provided that the following two terms and conditions are adhered to:

- For any claim to be made within 1 year from date of purchase you will be required to provide and supply us with your original proof of purchase.
- All appliances must have been installed and operated in accordance with the manufacturer’s instructions.
- Purchase(s) must be made through an authorised stockist/retailer.
- During the guarantee period any product or component which is proved to be faulty or defective in manufacture, will be repaired or replaced free of material and labour charges, providing that we have authorised or carried out the repair or replacement.
- We will not accept or reimburse the costs of any third party who undertakes any work carried on the product or fits parts, unless we have approved such work in advance of it being carried out.
- The guarantee period will not be extended even if we repair or replace any product or part.